

HerdData app

Login instructions for existing users

DataGene released an updated version of the HerdData App on Monday 30 June 2025. **The old version of the App no longer works.** If you are an existing user, check that your device is running version 3.0 of the app. If not, visit the App Store or GooglePlay to manually update it. Once you have Version 3 on your device, use the following instructions to log in for the first time.

New feature: The app now includes a User Management feature that allows the user to control who has access to their herd data. Follow the instructions over the page to set this up for your herd.

Otherwise, the new app maintains a similar user interface and functionality as the previous version. You can continue using all features as you did in the legacy app without any learning curve.



Migrating from previous version

This is a once-off process for users transitioning from Version 2 (legacy app):

1. Use the same email address associated with your account
2. Use the temporary password: hda@password
3. This will grant initial access to the new app
4. After your first login, it is strongly recommended that you reset your password immediately for security purposes (see instructions below)

After completing this once-off process, you'll be able to use the standard login process for future logins (see box).

Standard login process

Use this process every time you log in after completing the once-off task to migrate from the previous version.

1. Open the HerdData application on your device
2. Tap the "Sign In" button on the welcome screen
3. Enter your registered email address and your password

Password reset process

You can reset your password using either of the following methods. Both methods follow the identical password reset process and provide the same level of security.

Option 1: From the login screen

1. On the login screen, tap "Forgot Password"
2. You will be redirected to a website
3. Enter your email address
4. A secure reset link will be sent to your email
5. Follow the instructions in the email and click the link to create a new password

Option 2: From the more tab (within the app)

1. Navigate to the "More" tab within the app
2. Select "Reset Password"
3. Follow the same process as Option 1 – you will be directed to enter your email address
4. A secure reset link will be sent to your email
5. Follow the instructions in the email and click the link to create a new password

New Feature: User Management

For herd owners/primary account holders:

The HerdData app now includes a User Management feature that allows the primary account owner to control who has access to their herd data.

Managing access requests

1. View pending requests

- a. Navigate to User Management in the More tab
- b. Review incoming requests from users seeking access to the herd



2. Approve or reject requests

- a. Evaluate each request
- b. Select "Approve" to grant access to the requesting user
- c. Select "Reject" to deny access to the requesting user

